

Introduction to Cloudtamers®



Introduction to Cloudtamers® Booking Manager

Booking Manager details

1. Inventory Management

Allows detailed information to be recorded about each room/venue/product including pricing, turn-around time and configuration options. (Configuration options examples: Has disabled access, seating capacity per room configuration, engine size options). Manages standard sale items linked with bookings, for example, catering options or stationery provision.

Allows the business to schedule internal bookings such as maintenance and management meetings. These internal slots will be displayed on the calendar to ensure no double bookings by customers.

Allows the business to define date-based price changes (e.g. contract uplifts or seasonal changes) allowing invoicing of future bookings to accurately reflect prices for the booking dates, includes pro-rated price options).

Allows the business to group items per type. This provides the facility to, for example, segregate hotel rooms and meeting rooms and catering services. When making bookings, checking availability or viewing the calendar, the user can choose to filter by these groups.

Cloudtamers Booking Manager v 1.0

2. Conferencing

Booking Management

Comprehensive booking management with one click transaction generation on confirmation of a booking. Easy visibility of related transactions, contracts and terms and conditions.

Reservation Management

Comprehensive management of booking reservation with automatic expiry.

Booking Options

Booking Options allow each booking to carry additional options that are available for the booking – options can be selected and configured/customised booking by booking.



3. Calendaring

BM includes the facility to view all internal/customer reservations/bookings in a graphical calendar view. This calendar can be displayed by day and by week. Dynamic mouse over “pop outs” and one-click access to records offers a clean and extremely functional user interface. Rooms/venues can be viewed individually and per booking group.

Key benefits include:

Commercial



- Contract management
- Ancillary equipment and services
- Auto calculated contract pricing schedule (add on),
- Marketing

Conferencing



- Event booking
- Room availability calendar
- Staff activity diary
- Cancellation management
- Online Enquiries

Estate Management



- Health, safety & environmental compliance
- Help desk with alerts and auto escalation
- Project management
- Resource allocation

Finance



- Advanced financials
- Auto invoice with accurate period contract pricing (optional add on)
- Integrated utility/service billing
- Configurable approval routing

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