



WhereScape®

CASE STUDY

Wherescape has achieved Global Financial Management with the use of NetSuite OneWorld in New Zealand, the UK and the US.

“Reports take minutes to pull together, not days”

Katrina Kirkcaldie - Group Financial Controller

The global team needed a reliable cloud solution to handle robust budget creation, solid reporting, taxes within each local jurisdiction and to give appropriate visibility of information.

Having considered the solutions available, WhereScape chose NetSuite from CloudZone One - mainly because of the great relationship they'd built with David Rainbow, Director of CloudZone One. The NetSuite solution met their needs and they felt confident in CloudZone One to implement the solution.

There were some risks to consider with downtime being the key one - how long it would take to get up and running with the new system and also would all the information be transferred across accurately?

Right Solution

WhereScape made the decision to implement NetSuite - they had no reservations and were happy with the solution. It was a reliable and robust tool able to report across multiple currencies and locations and it also offered great reporting functionality.

The implementation commenced in January 2015 and WhereScape went live in three countries on the 1st April 2015. During the project, CloudZone One arranged for local NetSuite consultants to train the WhereScape teams in both the UK and the US.

There were no issues at all with the areas that WhereScape had been concerned about. The data all transferred across smoothly and there was no business downtime. “It wasn't hard to set up the system and it was also very easy to extract data from NetSuite using our own WhereScape data warehouse automation software. That made it easy to integrate the financial data into our reporting suite. Integrating financial data into our wider company reporting has had a profound impact on how we manage the business,” says Kirkcaldie. “Reports take minutes to pull together, not days. It's really a double bonus as with the time saved and having access to the data, we can ask new questions we couldn't have asked before. We have a much clearer view of the business now and we can make more decisions based on concrete information. It was well worth the investment.”



About Wherescape

WhereScape helps organisations of all sizes and industries leverage automation software to design, develop, deploy and operate data infrastructure faster. WhereScape has offices in New Zealand, the US, UK and Singapore and over 700 customers worldwide who rely on WhereScape automation to eliminate hand-coding and other repetitive, time-intensive aspects of data infrastructure projects to deliver data warehouses, vaults, lakes and marts in days or weeks rather than in months or years.

The Problem

WhereScape needed a solution to run global financials. Its existing system was not supplying the worldwide business with consolidated reporting or detailed management information. The multi-jurisdictional and multi-currency operations made it hard to get everyone on the same platform for financials, reporting etc.

The impact on the business was considerable, teams were running multiple spreadsheets, it was hard to align information and they were open to errors. Basic reporting functionality made it hard and slow to get global information to the business leaders - and the integrity of the numbers wasn't certain.

If no new solution was implemented, the business operations and growth would have been negatively impacted. There would have been further frustration about the inadequacies of the reporting.



Results

The benefits have been impressive. The General Ledger is robust and accurate giving the teams real-time data. After some initial configuration work and tapping into the back-end of NetSuite pulling information into their own data warehouse, reporting is quicker, accurate and therefore it's become easy for the business to compare and model the business accordingly. Analysis of data is also easier.

"We were impressed with the capability of the CloudZone One team. They know their stuff," says Katrina. "There has not been one thing that NetSuite cannot do for us that you would expect of a GL system."



Implementation Process

Wherescape Software followed the CloudZone One Standard RAPID Implementation Methodology

NetSuite Solution

- NetSuite Financials
- OneWorld
- Advanced Financials

Project Statistics

- Project Start Date: 1st January 2015
- Go Live: 1st April 2015

Next Steps

- Continued Business Growth
- Enhancements to the platform